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Utah Department of Public Safety

2001 Annual Report



Commander In Chief

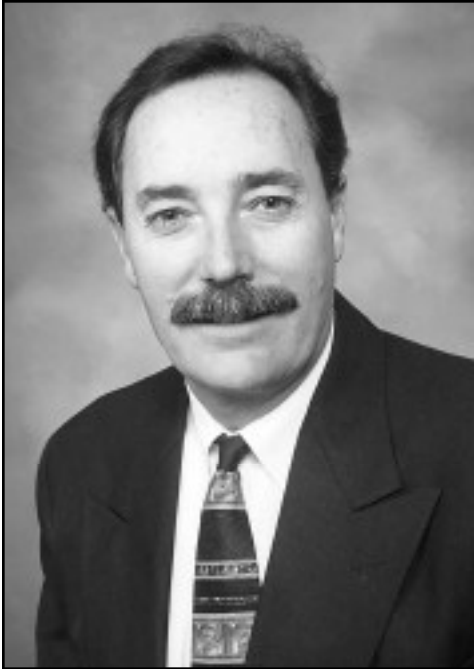


*Honorable Michael Leavitt
Governor State of Utah*

The Mission of the Utah Department of Public Safety

The mission of the Utah Department of Public Safety is to provide a safe environment for the citizens of the state of Utah; to ensure those operating motor vehicles in our state possess the proper qualifications and obey the traffic laws and regulations; to monitor highway safety and investigate the causes of loss of life, injury and property damage due to motor vehicle accidents; to plan for mitigation and prevention of natural or man-made disasters; to prevent criminal activity and to identify and apprehend persons violating state criminal statutes; to assist, as requested, other criminal justice agencies throughout our state in the investigation, detection, identification and apprehension of those involved in criminal activity; to provide training to recruits entering the law enforcement field and assist the criminal justice and law enforcement community in assessing and meeting their continuing educational needs; to ensure compliance with the Utah Liquor Control Act and Utah's controlled substance statutes; to assist in the determination of fires of unknown origin and to ensure compliance with Utah's fire prevention regulations; to ensure the integrity of those participating in the federal Medicaid program; to maintain a vital communications network throughout Utah; to regulate individuals and organizations as determined by the Legislature; and to respond to the call of the Governor and provide assistance as requested. These activities are to be carried out while protecting the rights and privileges of citizens, while providing our employees with a safe, challenging and rewarding public service opportunity.

Commissioner Flowers Message



Robert L. Flowers, Commissioner

I am pleased to present the 2001 Utah department of Public Safety Annual report. This report will give the reader a good idea of some of the accomplishments of DPS during the year 2001.

I strongly believe that DPS has some of the most talented and dedicated people working in State government and in the law enforcement community. I am proud of our organization and proud to present to you our accomplishments during 2001. We have been very busy preparing for the 2002 Winter Olympic Games and have dedicated a majority of our talents and resources to help make the Olympics a success here in the State of Utah. We feel we are ready and are looking forward to a once in a lifetime experience to host the world. I have provided a list of some of our most important accomplishments this year. We welcome any comments or suggestions you may have that will assist us in accomplishing our mission.

DEPARTMENT OF PUBLIC SAFETY ACCOMPLISHMENTS FOR THE YEAR 2001

- Increased the number of Mobile Data Terminals
- Worked with ITS to acquire repeaters for better radio coverage
- Increased media presence; more positive coverage of department activities
- Renewed positive relationship with UHP Association
- Increased promotional opportunities
- Revamped promotional process
- Physical training standards for Administration that are catching on department wide
- Unification of DPS
- More formal recognition of achievements; increased number of medals available
- Created a strategic plan through input from both inside and outside the department
- Undertook a Leadership Assessment Survey to determine where the strengths and weaknesses in leadership of the department are
- Partnered with celebrities to promote and market DPS and the Utah Highway Patrol
- Remodeled Administrative Offices and included displays of the history of DPS, current uniforms and a UHPA display
- Remodeling Driver License to create a better work environment at headquarters
- Remodeled Crime Lab and expanded the space
- Remodeling POST building
- Three new DPS buildings under construction or in the planning stages; high on priority list for Building Board
- Reorganized and renamed the Criminal Investigations Bureau (now State Bureau of Investigations)
- Created drug interdiction team
- Created Mounted Patrol Unit
- Created Homeland Security Task Force
- Created Public Safety Institute
- Uniform Stipend for SBI
- Liberal cash bonus awards
- More Commissioner's Commendations with formal recognition
- Formal promotion ceremony for both sworn and non-sworn
- Corrected pay inequities for over 100 positions department wide
- Worked with legislators and in conjunctions with UHPA to obtain \$1,000,000 for salary adjustments for UHP over and above the regular compensation package
- Obtained an armored personnel carrier for SERT team
- Obtained two helicopters
- Received authorization and purchased vehicles so every sworn officer on the department has a vehicle assigned
- Ordered eight new Harley Davidson motorcycles for the motor squad
- Created a SCUBA dive team
- Created a chorus
- Upgraded uniform policy department wide
- Going for best dressed department in the country
- Created a training uniform for sworn and non-sworn
- Created a department promotional/educational video

Deputy Commissioner Earl Morris



Earl Morris, Deputy Commissioner

As Deputy Commissioner I have approached this year with great optimism.

Together, with the dedicated and hard working men and women of this department, we have accomplished many goals with success. This year we have strived for new heights and accomplished those things we have set out to do.

To assist in formulating realistic goals we conducted a leadership assessment survey to determine where our strengths and weaknesses are. We also created a strategic plan to assist us in carrying out our goals. Through your input as employees of the department we have pinpointed areas needing improvement. Throughout this

year we have worked steadily to address the areas where we are weakest while promoting our strengths.

Many of our accomplishments have been a long time in the waiting. Throughout our department we have increased Mobile Data terminals. We have worked with ITS to acquire repeaters for better coverage. We have increased our promotional opportunities as well as corrected pay inequities within the department and established our promotional ceremony for both sworn and non sworn.

As a cancer survivor most of you know I am keen on fitness. I encourage each of you to join with us in promoting the physical fitness of our department. Physical fitness exams are now conducted bi-yearly and I invite each of you to come join with us in this worthwhile goal. Superior fitness medals will be awarded to all participants who reach 85%.

Many of our divisions have undergone much needed remodeling which has helped our department become more unified.

We have partnered with celebrities to promote and market DPS and the Highway Patrol. This endeavor has connected us more with our community.

We have strived to create and improve the units within our divisions, to include the Mounted Horse Patrol, an armored personnel carrier for the SERT Team, the new DPS Dive Team, two new helicopters and a vehicle for every sworn officer within the department. The Horse Patrol already has proven to be a great asset within our communities.

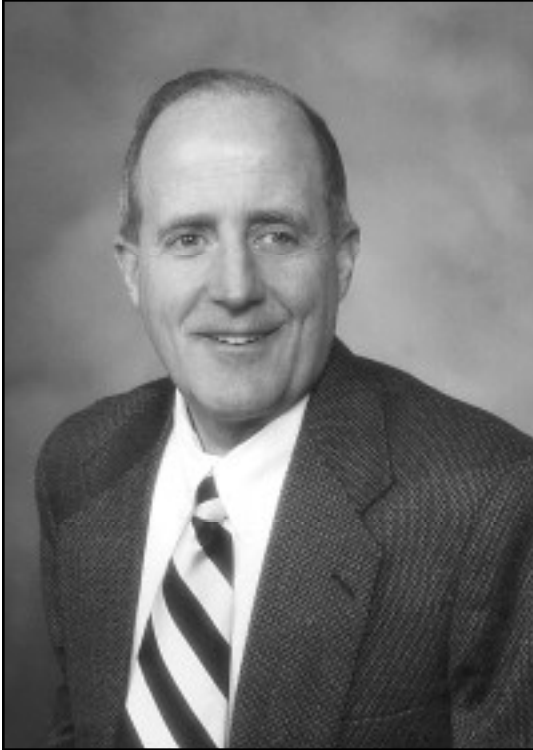
I am committed to providing service, beyond measure, to the citizens of the State of Utah.

I am looking forward to Utah's role in the upcoming Olympics. This is an opportunity that will be memorable for years to come and I hope each of you within our department take the opportunity to become involved in this worthwhile event.

I commend those of you who have come forward with ideas and ways to resolve problems within our department. It is a comfort to know that the employees of this great organization not only see the problems that challenge us but think of the solutions to overcome them.

It is because of you, that our department has forged together to become not only great but second to none.

Deputy Commissioner Verdie R. White II



Verdie R. White II, Deputy Commissioner

I am pleased to be associated with the Department of Public Safety at this time in its history and to support Commissioner Robert L. Flowers. As an organization, we have undergone many new and exciting changes over the last year to improve the department.

I appreciate Administrative Services and the employee recognition program in our department. It has been created to recognize people whom are being promoted and have gone above and beyond the call of duty. In recognition of these individuals, a promotional/award ceremony takes place as well as Commissioner Commendations, and cash bonus awards.

We have succeeded in creating a better working environment for the Driver License Division and its employees. They have undergone remodeling at headquarters and there are three new DPS buildings under construction or in the planning stages throughout the state. With special thanks to our MIS team, all Driver License employees now have e-mail access due to the computer upgrades that have been done statewide.

The Homeland Security Task Force, which resides with Comprehensive Emergency Management, is running full speed ahead since its conception on

October 15, 2001. It has established working relationships with the local police departments, county sheriff's offices, the FBI and the EMS/Fire communities statewide. The work that has been accomplished in such a short time has been remarkable.

We would like to applaud The Utah State Fire Marshal on the prosperity of the new Utah Fire & Rescue Academy, and the positive impact that it will have on fire training throughout the state.

Thanks to the efforts of the Highway Safety Office, we have been able to provide equipment

and training to local agencies to help make their communities safer.

The department now has a DPS Ensemble. The ensemble will assist in protocol and public relations efforts with the goal of creating good will and trust with Utah citizens. We expect great things from them in your future.

The education and personal development of department members is a high priority. With the help of some very talented colleagues, we have created the Utah Public Safety Institute to give our people a first hand opportunity at improving their education and productivity.

My door is open to each of you and I welcome your input as our organization evolves to better serve the citizens of Utah

Department of Public Safety 2001 Awards Recipients

DPS Top Performer of the Month

Phil Waters
Mike Sadler
Kris Repp
Steve Rundquist
Chuck Rice
Merv Gustin
Irene Swenson
Arla Rolfe
Bonnie Forsyth
Emily Smith
Amber Beckstead

Certificate of Merit

John Gabriel Bier
Joyce Carter
Donald C. Cobb and Dr. Neil Thueson
B. Lynne Forrey
Craig Hicken
Dennis H. Hicks
Hoby N. Metz
Robert D. Anderson
Les Langford
Bruce L. Riches
Jennifer McNair
Linda B. Petty
Kristy Rigby
Jan Robison
L. David Miller III
Stanley C. Robins
Doug Slagowski
John P. Weatherly

Unit Citation

Aero Bureau
Crime Scene Response Team
Firearms Instruction Team
Human Resource Section
Medical Guidelines Team
Salt Lake Communications Center

Distinguished Service Medal

Barbara Barton
Leila E. Billingsley
Lindy J. Brown,
Kevin M Elmer
Donna M. Coulson
Eugene E. Berner
John Dame
DeeEll Fifield
Anthony (Tony) Garcia
Captain Ginger Trustworthy
Barraclough
Leonard Iversen
Paula Kooring
Maurine T. Penrod
Todd Peterson
Neil W. Porter
Debra Rawlinson
Arla Rolfe
Pamela R. Russell
Steve C. Schaugaard
Irene Swenson
Kay Williams
Alan B. Workman

Thirty Years of Service

Don Horan
Samuel G. Naylor
La Mar Eldon Smith
Evan Terry

Citizen Commendation Medal

Jamie Parry
Tiffany and Amanda S. Stohel

Citizen Service Award

Reed A. Winward
Kay Malone
Utah Jazz Bear
Micron

Executive Award of Merit

Karl Malone

Trooper of the Year

Gordon D. Mortensen

Public Safety Star

Ike Orr

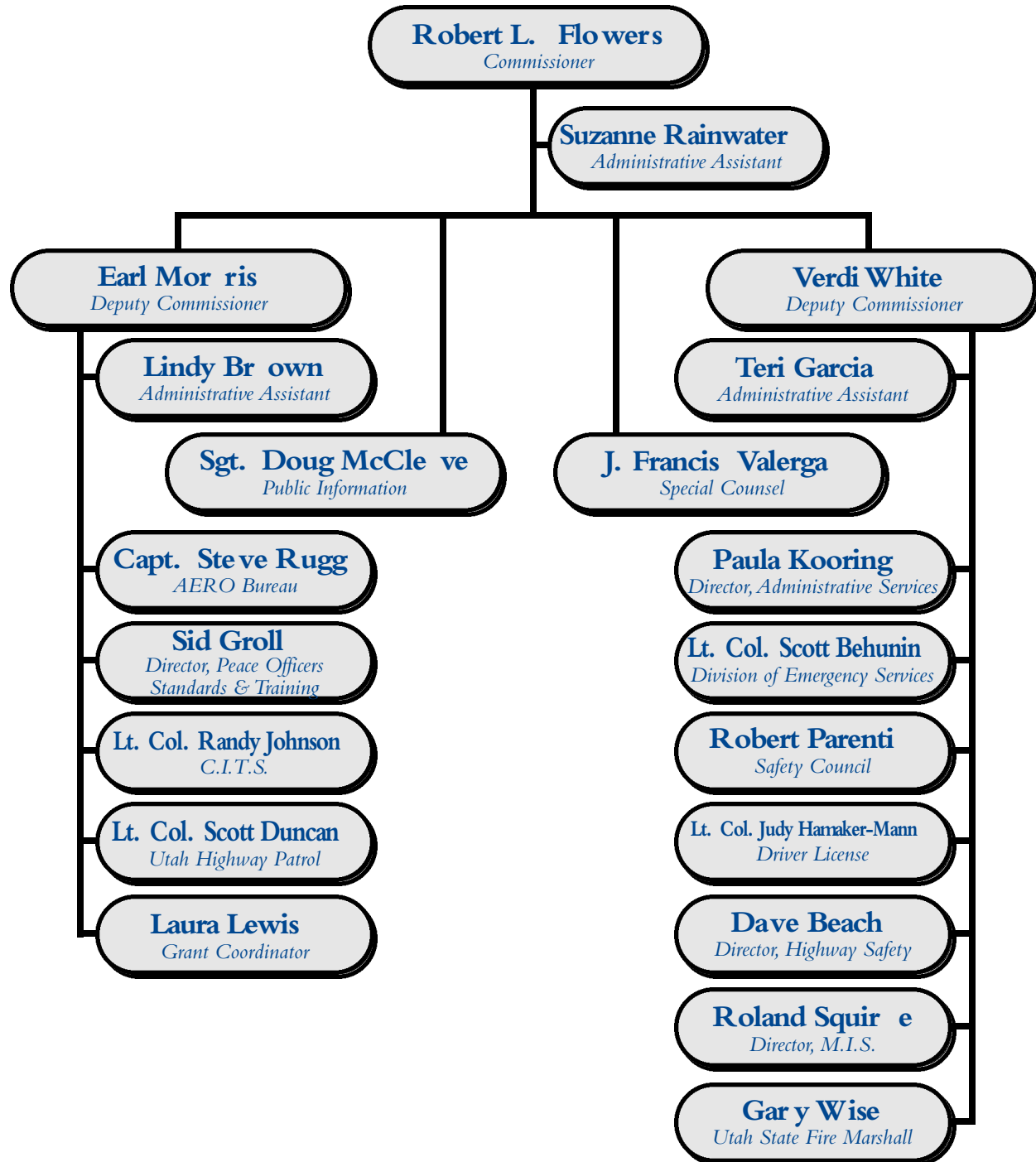
Medal of Valor

Officer Joseph Dan Adams
Chief Cecil F. Gurr

Purple Heart

Officer Joseph Dan Adams
Chief Cecil F. Gurr

Division Reports



Administration Services Division



Paula Kooring, Director

The mission of the Administrative Services Division is to provide administrative support to the Department of Public Safety through human resource management, budget and accounting, purchasing, payroll, management of the department's fleet and financial management of grants using effective communication and teamwork while balancing the needs and interests of the department and the public.

The Finance Section processes documents for travel, accounts payable, purchasing, accounts receivable, and federally funded programs. The Department of Public Safety has approximately \$35,000,000 in federal awards. The Finance Section is responsible for purchasing, paying

vendors and reporting to the awarding federal agency on the expenditure of the moneys.

The Human Resource Section is responsible for recruiting for all department job openings, payroll time and attendance, ADA, FLSA and sexual harassment training and compliance, to respond to employee grievances.

The Administrative Services Division is responsible for operating leases for state facilities, coordination with the State Building Board for acquisition of property and/or new buildings necessary for department operations. The division also coordinates with the State Division of Fleet Operations to manage the complexity of the department's fleet issues.

During 2001, the division has completed actions to implement the findings of the Department's strategic plan. The Human Resource Section was reorganized and cross training programs for section employees was implemented. The promotional process for department sergeants and lieutenants was updated and successfully implemented and executed. There is a plan in process to implement an ongoing recruitment for law enforcement positions in the department. The Division has also been involved with financial issues of the 2002 Olympic games. The Finance Section has managed the federal award for Olympic secu-

rity and assisted the Utah Olympic Public Safety Command group in overseeing all aspects of the financial management of the grant funds.

Due to the economic slow down, state revenue projections have dropped significantly. Early in the beginning of fiscal year 2002 which started July 1, 2001, the Governor's Office of Planning and Budget requested that all departments of state government formulate a contingency plan to reduce general fund expenditures. The Department of Public Safety looked a possible alternative funding sources that would reduce general fund expenditures without necessarily reducing programs or services. The table below shows the Department of Public Safety's budget by sources of funds and by division. The budget shows actual expenses for FY2001, the authorized budget for FY2002 and the budget cuts as of December 31, 2001:

	Actual	Authorized FY2001	Net Budget FY2002 Cuts
General Fund	\$ 44,359,900	\$ 46,406,100	-\$1,137,100
Transportation Fund	5,487,300	5,495,500	
Federal Funds	22,563,700	35,250,300	
Dedicated Credits	5,112,700	3,962,200	310,000
Restricted and Trust Funds	24,947,300	26,438,000	552,000
Transfers	2,717,000	3,186,000	
Other Funds	1,722,300	0	
Pass-through Funds	1,900	0	
Beginning Balances	3,344,100	5,333,800	
Closing Balances	-5,333,800	-1,362,400	
Lapsing Funds	-2,092,100	-1,793,300	
Total Financing	\$102,830,300	\$122,916,200	- \$275,100

PROGRAMS

Commissioner's Office	\$ 10,694,400	\$ 19,498,800	- 26,500
Emergency Management	11,753,500	11,450,000	
Safety Council	147,900	152,000	- 97, 900
Peace Officer Std/Training	4,726,500	8,259,400	- 7,000
Criminal Investigations and Technical Services	14,812,600	16,329,600	- 95,700
Liquor Law Enforcement	949,400	1,057,500	
Driver License	15,345,200	19,378,000	
Utah Highway Patrol	38,270,600	40,413,500	- 48,000
Management Information	2,199,500	2,064,600	
Fire Marshal	3,930,700	4,312,800	
Total Budget	\$ 102,830,300	\$122,916,200	- \$275,100

When the Legislative Interim Committees begin meetings on January 8, 2002, it is likely that there will be an additional \$1,032,300 reduction in General Fund for FY2002. This represents a total reduction in general fund for FY2002 of \$2,169,400.

Utah Highway Patrol



Lt. Colonel Scott T. Duncan

This past year was a time of change for the Utah Highway Patrol (UHP). Besides a complete reorganization of the division's administration, numerous new and innovative programs were initiated. Several of these programs were related to the upcoming 2002 Salt Lake Olympics. Others were adjustments made as a result of our response to the Department of Public Safety's (DPS) strategic planning process.

Enhance our Internal Work Environment

The Utah Highway Patrol has over 420 employees (most sworn) strategically located throughout the state. In an effort to measure our internal job satisfaction level, a twelve-question

survey was distributed. The results of this survey, combined with the results of a DPS Leadership Assessment, are currently being used to develop leadership training for all UHP supervisors. It is expected that adjustments will be made in an effort to lower turnover and keep our employees satisfied.

Enhance Customer Service

In an effort to see how we were doing and what we needed to do better, we surveyed over 400 of our customers within the criminal justice system in Utah. We found out that many did not know what services we provided. This resulted in sev-

eral ride-a-longs with UHP troopers around the state. Many seemed to be satisfied with the services provided

HIGHWAY INTERDICTION TEAM

13 October 2001, Trooper Ryan Bauer, RB0100001, I-15, milepost 118, Beaver County. 1/2 pound of meth, Southern California to Casper Wyoming, \$10,359, 10mm handgun, Vet Nam Vet Biker Gang Member, prosecuted federally for gun and meth, 10 year minimum, crimes handled by AUSA and money handled by Beaver County Attorney.

17 October 2001, Trooper Steve Salas, SS0100001, I-70, mile post 139, Emery County. One pound of meth, Los Angeles to Denver.

25 October 2001, Trooper John Sheets, js0100005, I-15, mile post 236, Juab County, 1/2 pound of marijuana, Las Vegas to Cody Wyoming area.

31 October 2001, Trooper Ryan Bauer, rb0100002, I-15, mile post 118, Beaver County, 3.75 pounds of meth, San Bernardino to Denver.

3 November, 2001, Trooper Dene Kay, 110101923, I-15 mile post 6, Washington County, 5 five gallon buckets of marijuana, San Diego to Colorado Springs.

11 November, 2001, Trooper Mike Thomas, 110101969, I-15, mile post 158, Millard County, 1 pound of meth, Phoenix to Jackson Hole Wyoming.

17 November 2001, Trooper Steve Salas, ss0100000, I-70, mile post 160, Emery County, Boxed Meth Lab.

19 November, 2001, Sergeant Rick Eldredge, SR 191, San Juan County, 750 pounds of Marijuana, Southern Arizona to Cincinnati.

29 November, 2001, Trooper Roger Larson, I-70, 50 pounds of Marijuana, going to Detroit.

1 December 2001, Sergeant Ryan Bauer, rb0100004, I-15, mile post 120, Beaver County, 102 pounds of marijuana.

6 December 2001, Trooper Steve Salas, ss0100008, I-70, mile post, Emery County, 10 pounds of cocaine, California to Des Moines Iowa.

12 December, 2001, Sergeant Rick Eldredge, SR 191, San Juan County, 19 pounds of Methamphetamine, Southern California, to Phoenix, to Wichita Kansas.

16 December, 2001, Trooper Brian Bairrett, I-15, Iron County, 1/2 pound of marijuana, Salt Lake City to unknown location.

1. 20 December, 2001, Trooper Sanford Randall, SR-191, mile post 22, at a traffic checkpoint, San Juan County, 1 pound of marijuana.

2. 3 January 2002, Trooper Steve Salas, I-70, mile post 138, Emery County, 1 pound of methamphetamine, California to Glenwood Springs Colorado.

The drug interdiction team has also made 40 felony drug arrests and 86 misdemeanor drug arrests involving personal use drugs.

but realized our lack of resources affected the level of service received. We also found that most expected the UHP to provide at least the following services: (1) investigate traffic accidents; (2) provide traffic enforcement; and (3) provide back-up assistance to other agencies.

Mission Statement

The mission of the Utah Highway Patrol is to provide professional police and traffic services, and to protect the constitutional rights of all people in Utah.



Crash Reduction

Most of the UHP resources are allocated to achieve the objective of reducing traffic accidents in Utah. Each UHP section office now has a software program that allows management to access "real time" crash data. The section lieutenant analyzes the data and deploys resources accordingly. The programs specifically associated with this objective are (1) field operations; (2) motor carrier safety; (3) safety inspection; (4) DUI/motors; and (5) support.

Field Operations

The state is currently divided into eleven field sections. There are between 15 and 70 troopers assigned to a field section. The number is obviously based on need and calls for services. While the primary duty of a field trooper is to work on our crash reduction initiative, they also enforce other laws and make numerous other arrests based on their initial traffic stops. Our objective is to reduce crashes overall by 2 percent this next year. In order to accomplish that objective, troopers engage in numerous activities. Partially as a result of these activities, fatalities were down

in Utah in 2001 by about 7 percent.

Motor Carrier Safety

We have close to 30 troopers assigned to our Motor Carrier Safety program. They

conduct many inspections throughout the year on commercial motor vehicles and drivers (see attached). Once again, the goal is to reduce the number of crashes involving commercial motor vehicles. Utah's motor carrier safety program is a model program that is respected throughout the nation. Several of these troopers also serve on the DPS Extended Hazardous Materials Team.

Safety Inspection

Utah's Safety Inspection Program is one of the few surviving vehicle inspection programs in the nation. It has survived because fifteen dedicated employees manage it. While it is

often hard to pinpoint vehicle equipment deficiencies, this program is undoubtedly responsible for saving thousands of lives through the years. We are updating technology and training to give us the ability to declare with accuracy how properly adjusted and installed equipment can save lives. A program that costs so little provides so much piece of mind to many citizens who have their vehicles inspected on an annual basis. The employees assigned to the safety inspection program also have the responsibility to inspect school buses, throughout Utah, twice each year.

DUI/Motors

We are lucky to have a full time DUI Squad that also serves part time as a Motor Squad and SERT Team. Members of this squad average around 150 DUI arrests each year. They also ride motorcycles during the warmer months and assist the field sections in accomplishing their crash reduction goals. The motorcycles are used to perform traffic enforcement in highly congested areas along the Wasatch Front and during high profile events during Easter and other holiday weekends.





Support

In order to accomplish our crash reduction objective more effectively, the UHP has one of the best Training sections in law enforcement. They provide training and support for our breath alcohol testing and DUI programs. They also provide basic law enforcement skills training including firearms, emergency vehicle operations, and defensive tactics. Due to the upcoming 2002 Olympics, the training staff also

provided mobile field force training. Other topics they teach are accident investigation, EMT and/or First Responder, radar/lidar and first line supervisor training.

Several are dedicated to our Public Information and Education programs statewide. The UHP also has six very dedicated employees who keep our technology program working. This program involves in-car computers, printers and the software to go along with them. This takes many hours to install and upgrade hardware and software on an on-going basis. This technology allows our troopers to do their jobs much more efficiently and effectively.

Dignitary Protection

Several other programs developed by the UHP fall under the category of delivering other police services. Utah code requires the UHP to provide dignitary protection services. Besides providing a team of troopers to protect the governor and his family, we also provide protection and security to a number of state buildings and other state dignitaries (legislature while in session). This is a highly motivated bunch of employees who take their jobs seriously.

Special Emergency Response Team

The UHP also trains, equips, and supports a full-time Special Emergency Response Team (SERT). The services this team provides are used often by allied agencies around the state. Once again, the level of motivation and commitment of these employees is unmatched in law enforcement.

Other Programs

Some of the new and innovative programs that the UHP participates in, along with other DPS employees, are the horse patrol, dive team, bomb squad, criminal interdiction team (including drug dogs), and the Homeland Security Force.



Division of Criminal Investigation and Technical Services (CITS)



Lt. Colonel Randy Johnson, Division Director

The Division of Criminal Investigations and Technical Services (CITS) is comprised of four bureaus and one section. The bureaus are Criminal Identification (criminal history), Forensic Services (crime labs), Communications (dispatch centers), and Criminal Investigations. The Internal Affairs Section is included in the CITS Division. Each of these organizations are responsible for the accomplishment of critical services to the citizens of Utah, as well as the local and federal law enforcement agencies in the State.

The Division is comprised of 227 full-time, dedicated professionals who consistently strive to meet the mission statement of the division and fulfill the strategic goals given by the Commissioner.

Even with Olympic duties, many significant accomplishments and positive

changes have been made in the past year since Commissioner Flowers was appointed. The organizational structure and duties of each bureau have been reviewed, evaluated and modified where necessary, to more effectively meet the responsibilities of the division. I believe the changes have been positive and are being well received by our constituents and employees alike.

Each of the commanders of the bureaus and section within this division have prepared a report outlining the changes and accomplishments within their respective organizations, and they have been included in this year-end report. I am proud of my division as a whole and gratified by contributions made of each employee.

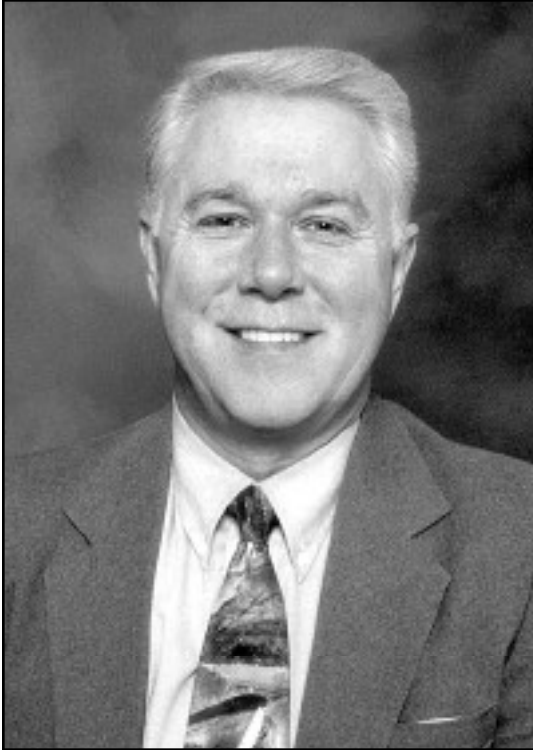
The Division of Criminal Investigation and Technical Services (CITS) may be distinguished as the most diversified division within the Department of Public Safety. Whether it's a dispatcher receiving a 911 call (Communication Bureau), or a high profile crime being solved using DNA evidence (Forensic Services), the dismantling of a clandestine methamphetamine lab (Investigations), issuing a concealed weapons permit to a citizen (Criminal Identification), or administering grants and programs to local law enforcement, (Highway Safety Office), the CITS Division has many varied and specialized responsibilities. Local, county, state and federal law enforcement agencies, as well as citizens throughout the state of Utah, rely heavily on the services delivered by the CITS Division. This division employs 227 full-time employees, which includes a unique mixture of civilian and law enforcement personnel. The Bureaus of Criminal Investigation, Forensics Services,

Communications, Utah Highway Safety, and Criminal Identification are commanded by Bureau Directors appointed by the Commissioner of Public Safety.

All employees of the division will play a vital role in the upcoming Olympics 2002. Criminal background checks by Criminal Identification will be relied upon to screen unwanted individuals from employment or venues. Investigations will provide intelligence information to federal, state and local law enforcement officials on any potential threat to the Olympics. The Communications Bureau will be the backbone for providing radio communication across jurisdictional boundaries, thus tying together the entire Olympics command. Forensic Services will stand ready to assist in the investigation of any potential crime scene, as well as the timely identification of illicit drugs, DNA or any other physical evidence. Serving in these varied capacities of the Olympics demonstrates the unique mission of the division. We are established to serve the citizens of the state of Utah, law enforcement, prosecutors, courts and corrections with critical public safety services.

In January, 2001, Governor Leavitt appointed Robert Flowers as Commissioner of Public Safety. He has made some personnel changes to enhance existing programs and to add new dimensions to our service to the State. I was appointed this month as a member of his management team and I am excited to be here. I am impressed with the enthusiasm that he is generating. I am also impressed with the caliber of the fine people employed, not only in my division, but across the entire department. The members of the CITS Division and I, are pleased to be able to serve the citizens of the State of Utah and invite your comments.

Bureau of Forensics



Captain Rich Townsend

Bureau of Forensic Services

2001 was an eventful year in the Bureau of Forensic Services. The realization of the Combined DNA Indexing System (CODIS) will prove to be a remarkable tool in law enforcement investigations. Convicted sexual assault and homicide offenders have their DNA profile placed into a comparison database. This database will be used to compare DNA taken from future crime scenes in order to develop a suspect who was most likely a repeat offender. There are plans in the year 2002 to expand the database

with additional offenders that could possibly include convicted burglars and other violent felons. As CODIS continues to expand, repeat offenders will be closely tracked using their DNA profiles. Already, significant cases are being solved as a result of this new technology.

The Northern Utah Criminalistics Laboratory located in Ogden, continues expanding into new forensic areas. As this report is being published, a new firearms trajectory range is being completed. This high tech indoor firearms range will be used for a variety of purposes. Crime

scenes involving a firearm will be able to be completely reconstructed within the range and live ammunition will be fired to determine distance, line of fire, impact and entry and exit wounds, etc. Additionally, a reference collection of firearms is continuing to grow. Eventually, this collection of every weapon available will be a tremendous help in comparing weapons used in crime scenes. A new National InterBallistics Identification Network (NIBIN) will be fully functional at the Northern Lab. Firearms used at crime scenes will have identifying data placed into NIBIN for comparison against local and national databases. NIBIN is particularly useful in identifying firearms used in drive-by shootings and homicides.

Mission Statement

The mission of the Bureau of Forensic Services is to provide quality and timely comprehensive analysis of evidence from crime scenes and crime-related incidents; to assist in criminal prosecution; and to serve as an investigative aid to the criminal justice system. The laboratory staff provides professional, expert testimony in the courts of law and preserves the integrity of evidence.

A third computer comparison database was added to the Bureau of Forensic Services during 2001. The Crime Lab assumed responsibility for Automated Fingerprint Identification (AFIS) of latent prints left at crime scenes.

Previously, this responsibility fell with the Bureau of Criminal Identification. As a result of the great work of BCI, Utah enjoys one of the highest AFIS hit rates in the entire country. Law enforcement agencies will now have to make only one stop delivering crime scene evidence to any of the four laboratories located throughout the state. The Central Laboratory has two fully functional Automated Fingerprint Identification latent print terminals for comparison of fingerprints against local and national databases of

fingerprints. The Trace Evidence Analysis program is continuing to expand at the Bureau of Forensic Services. Hair, fiber, glass and paint analysis is proving to be an extremely important component of laboratory services. Recently, a high profile homicide, which occurred in Richfield, Utah, was solved by the identification of one hair left on the victim's body. This critical piece of evidence proved to be the reason why this suspect pled guilty to this heinous crime.

With this highly trained staff, the Bureau of Forensic Services is prepared to play a vital role in the upcoming Olympics. Any evidence need-

ing immediate analysis and identification will be brought to Forensic Services. Whether it be illicit drugs, fingerprints, blood or other bodily fluids, trace evidence, arson debris, firearms or toolmarks, Forensic Services stands ready to provide this much needed service for law enforcement agencies and prosecutors throughout the state of Utah.



State Bureau of Investigations (SBI)



Captain Lance Davenport

Mission

The mission of the State Bureau of Investigation (SBI) is to provide responsive law enforcement assistance and specialized law enforcement services to all police agencies and people in Utah. SBI has a primary responsibility to enforce State liquor laws, provide drug precursor education and enforcement and maintain a statewide criminal intelligence database. The Bureau also provides training, assistance, investigations and enforcement several different areas. SBI agents also serve on multi-jurisdictional task forces (federal, state and local) throughout Utah.

- making improvements to the Utah Law Enforcement Intelligence Network (ULEIN)
- adding an investigator to the Forensic Computer Lab
- assigning a full time investigator to the Internet Crimes Against Children Task Force
- creating a Criminal Interdiction Team
- creating a satellite Investigative Support Center (ISC)
- reorganizing the Narcotics and Liquor Law Sections
- creating a Crime Scene Investigation Unit

Our staff made several significant improvements to the ULEIN during the past year. Users are

now able to track a suspect's drug usage history and search for a suspect more easily by scars, marks and tattoos. The partial plate search function has been cross-referenced with the criminal intelligence database which links vehicles to suspected criminals. Also, a new ULEIN web site provides an online digest of criminal intelligence including video, audio and photographs, online technical support, and links to other investigative web sites. ULEIN usage nearly doubled during the last year and our staff trained over 500 new users. ULEIN is also being used by Utah Olympic Public Safety Command and the newly created Homeland Security Task Force for criminal intelligence and case management.

The Forensic Computer Lab workload continued to grow during 2001. The Lab received 74 new cases that included over 100 computers and 1000 Gigabytes of data. They also provided training during the year for a number of agencies. Both of the Lab's investigators attended advanced forensic computer training provided by the National White Collar Crime's Cybercrime Training Center, The International Association of Computer Investigative Specialists and Guidance Software.

During the past year, Rocky Mountain HIDTA (High Intensity Drug Trafficking Area) decided to create a satellite ISC in Utah to assist local law enforcement and drug task forces in the war on drugs. The Utah Department of Public Safety (DPS) took the lead in organizing the unit, which now consists of a supervisor and four full-time analysts. The ISC can provide a wide range of analytical services to assist drug agents and allow them to spend more time on the streets fighting the war on drugs.

The Liquor Law Enforcement Section conducted nearly 1000 investigations and inspections of liquor licensees, 14 Covert Underage Buyer, (CUB) operations, five Stopping Service to Intoxicated Persons (SSIP) operations and three border enforcement operations.

They developed and implemented a more aggressive SSIP program and a more systematic approach for monitoring enforcement activity for every liquor licensee in the state. A geographical matrix and corresponding spread sheet now identifies each licensee and correlates this information to an assigned agent. The agent and his supervisor can then keep an accurate account of all enforcement activity for any particular licensee in the state.

The Marijuana Eradication Unit trained 56 police officers this year and assisted in the location and destruction of over 679 plants. The Precursor Education and Enforcement Unit

made precursor presentations to nearly 1400 people during the year and helped organize a conference aimed at educating local retailers about methamphetamine issues and precursor laws. They were also successful in seizing significant quantities of ephedrine/pseudoephedrine, phosphorous, and liquid iodine.

The Crime Scene Investigation Unit was created to help the Crime Lab respond to the increasing number of calls for crime scene processing. The unit will also assist in putting on more Crime Scene Academy training throughout the state. Although the unit is small, it may draw upon any of the resources within the Bureau or Division if needed to handle a request for assistance.

I am excited about the direction SBI is headed and feel there are many possibilities for success in the future. I am pleased with the efforts of the many dedicated, hard-working men and women in the Bureau and their willingness to accept the changes that have been implemented. We all stand together, ready and willing, to carry out our mission and to assist anyone needing help.



Bureau of Criminal Identification



Nannette Rolfe , Bureau Chief

The mission of the Bureau is to support and partner with the public and with local, state, and federal criminal justice agencies by providing quality and timely criminal justice information, technical services and expertise, training and other related resources.

Within the Department of Public Safety, BCI's daily functions are one of the most diverse. Our function's range from data entry of statewide arrest information to regulating private investigators. The manner in which BCI performs the wide range of duties is always amazing considering the small staff. Along with the growth of daily functions, BCI has also taken on many Olympic responsibilities along with implementing new technology to more efficiently handle the growing workload.

During 2001, BCI was very busy assisting with Olympic processes:

- The staff at BCI processed 64,657 background checks on perspective employees and volunteers of the Salt Lake Organizing Committee (SLOC),

of those, 24,951 required additional research.

- More than 6,700 photos and accreditation information has been processed and transferred to SLOC for law enforcement and emergency medical service personnel.
- 584 backgrounds were conducted and identification cards processed for the Federal Aviation Administration (FAA) and Commuter Link.

Along with the Olympics, BCI continued to see an increase in their daily workload:

- There were more than 18,000 background checks conducted for those individuals wishing to obtain a copy of their own Utah Criminal History.
- BCI accepted more than 3,800 requests for expungements from individuals wishing to clear their Utah Criminal History. Of those, 1,944 were approved, an increase of 26% from 2000.
- UCA 53-10-108(1)(g) allows certain employers to access background information through BCI on their perspective employees. In 2001, there were 20,520 employment name checks conducted. This was an increase of 29% from 2000.
- There were 65,696 background checks conducted on those wishing to purchase firearms. Of those request, 2,077 were denied the right to complete the sale.
- 7,666 new concealed weapon permits were issued in 2001, with 184 permits revoked. This brings the total permit holders to 44,173.
- Fingerprint services were provided for more than 7000 individuals.
- Training to improve the criminal history file was conducted at 27 locations throughout the state.
- The Investigations Section made 23 arrests on warrants for charges ranging from misdemeanor traffic offenses to

aggravated felonies. The bail for these offenses totaled approximately \$300,000.

- BCI issued 17 licenses for bail bond enforcement agents and 60 licenses for private investigators.
- There were 66,214 criminal and 23,463 applicant fingerprint inquiries made into the Automated Fingerprint Identification System (AFIS), of those, 195 positive hits were made on unsolved latent cases.
- 525 latent fingerprint cases were processed with 2284 prints searched and 217 positive hits made.
- For 2001, the criminal history research project (NCHIP) has reviewed 49,329 criminal records and updated 25,686 missing dispositions.
- 20 training's were held for criminal justice users on the usage of the new Utah Criminal Justice Information System (UCJIS). More than 300 users were trained.

New technology and customer service enhancements were implemented in 2001:

- In August, BCI began accepting credit cards from walk-in customers.
- After 11 years, the Utah Criminal History System was interfaced with the Western Identification Network (WIN) /AFIS21 system. Criminal and applicant fingerprint cards are now being processed using the Criminal History/AFIS interface, giving BCI the capability to transmit criminal and applicant data to the FBI

BCI introduced two new ways of accessing the Utah Criminal Justice Information System (UCJIS). Criminal Justice agencies can now retrieve data through Internet access or through a socket interface with the Department of Public Safety computers. This technology allows smaller agencies to use the UCJIS data and allows agencies to integrate data into their records system

Communications Bureau



Carol Groustra, Bureau Chief

The Utah Department of Public Safety's Communications Bureau has management responsibility for six regional consolidated emergency communications centers located in Brigham City, Salt Lake, Vernal, Price, Richfield, and Cedar City.



Salt Lake Communications Center

Communications Specialists:

- Direct the response resources of police, fire, emergency medical services, and other federal state and local public safety agencies during emergencies or disasters;
- Control and coordinate incident response;
- Act as public safety answering points (PSAPs) for 9-1-1;
- Provide pre-arrival medical protocol and telephonic basic life-support instruction;
- Ensure standardized emergency dispatcher training through continuing education programs;
- Operate the Highway Help (*11) line; and
- Provide 9-1-1 public awareness and educational programs.

During 2001 the Salt Lake Communications Center began operating on the UCAN 800 MHz radio system. The transition was smooth and uneventful, and clarity of radio traffic has improved considerably. The Salt Lake center has been actively involved in

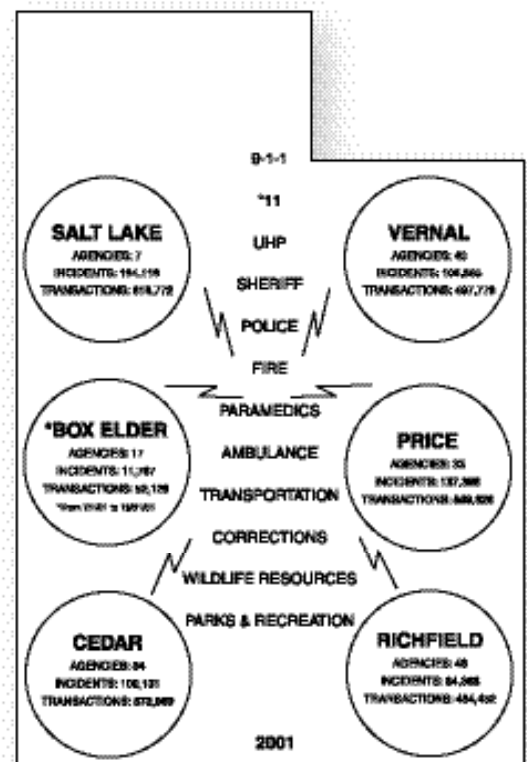
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planning for public safety communications, during the 2002 Winter Olympic Games. The Communications Bureau also assumed the management function of a countywide consolidated dispatch center in Box Elder County effective July 1, 2001. This combining of communications resources has improved interagency coordination and cooperation, and enhanced officer safety.



Utah Highway Safety Office



David A. Beach, Director

Overview

The UHSO was created as a result of the U.S. Highway Safety Act of 1966. Each year, Congress allocates funds through the U.S. Department of Transportation to each state for the purpose of reducing death and injuries on the highways. Since 1969, the injury and fatal crash rates have steadily declined in Utah. This reduction can be attributed to local and statewide traffic safety programs, laws mandating safety restraint use, improved DUI legislation and increased enforcement activities. All of these efforts have helped increase awareness of traffic safety issues in our local communities.

Accomplishments

During fiscal year 2001, the UHSO funded 101 local traffic safety programs and 31 in-house projects with the goal of reducing death and injury on Utah roadways. Programs focused on Safe Communities, impaired driving, police traffic services, occupant protection, young drivers, pedestrian and bicycle safety, traffic records and roadway safety.

Safe Communities

During the year, the UHSO funded 21 Safe Community programs in 16 counties. Using state and local crash data, the programs identified their highway safety prob-

lems and implemented programs that help reduce traffic-related death and injury.

Impaired Driving

To help curb the incidence of impaired driving, the UHSO

oversaw the training of 60 new Drug Recognition Experts, worked with Cops-in-Shops programs in 35 communities to deter youth from purchasing alcohol, purchased portable breath testers for local law enforcement agencies and purchased one new Breath Alcohol Testing (BAT) mobile. The office also administered the DUI Enforcement Project, which issued more than 30,000 hours of overtime enforcement, resulting in 2,450 DUI arrests. To help manage these programs, a new position was created, the Law Enforcement Liaison Officer.

Police Traffic Services

Law enforcement agencies throughout the state were supported in their efforts to improve highway safety. More than 50,000 hours of overtime were provided to state and local agencies to conduct special traffic enforcement efforts. The UHSO assisted five law enforcement agencies with the purchase of speed monitor trailers and purchased needed equipment for many other agencies. The office worked with the Utah Highway Patrol to implement two aggressive driving campaigns, on I-15 in Salt Lake County and along SR-6 between Spanish Fork and Price. During these two efforts, 8,139 vehicles were stopped and 9,788 citations were issued.

Mission Statement

The mission of the Utah Highway Safety Office (UHSO) is to protect and promote the safety and well-being of Utah citizens through specialized training, public information and education, and support of traffic enforcement efforts.

Occupant Protection

The UHSO serves as the lead agency for occupant protection coordination in Utah. During the year, the office funded 25 occupant protection programs, distributed more than 375,000 brochures and provided 4,650 car seats to needy families. The office also trained 445 safety advocates during 21 occupant protection trainings and assisted with 130 car seat checkpoints where an estimated 9,500 seats were inspected for proper use. In addition, the Buckled Or Busted Campaign conducted four week-long safety restraint enforcement blitzes during which 81 law enforcement agencies participated. As a result, agencies worked 11,500 overtime hours and issued 37,290 citations and warnings.

Young Drivers

Highlights of the youth program include activities conducted through the Utah Student Safety Program and Youth Court Project. The UHSO hosted the annual Utah Student Safety Program conference where students from 24 junior and senior high schools participated in traffic safety lectures and activities. In addition, the Youth Court program was strengthened by adding seven new programs, bringing the statewide total to 45. At least 350 youth court advisors and student leaders attended the fourth annual youth court convention and a study, A Critical Examination of Peer Court Attendees in Utah:

Who is Likely to Benefit?, was published to help evaluate the effectiveness of youth courts.

Pedestrian and Bicycle Safety

The bicycle and pedestrian safety program worked with local communities to distribute 6,000 bicycle helmets and implement programs to help improve pedestrian and bicycle safety issues. The pedestrian safety program, It's Up To You To Cross Alive, was distributed to at least 300 schools and Green Ribbon Month was implemented statewide with the number of participating schools increasing to about 65. Other programs such as The Parent Parking Patrol, Operation Safe Passage and National Walk Our Children to School Day were also expanded. A new "law card" was developed for enforcement agencies and lists the state's pedestrian laws. In addition, 70 bicycle rodeos were held and a cargo trailer was purchased to use in bike rodeos to help children develop bicycle skills.

Traffic Records

Each year efforts are made to help improve the availability and accuracy of traffic crash data. The UHSO's fatality analyst worked with other data managers to provide statewide crash statistics to communities and individuals through the 2000 Utah Crash Data Summary. In addition, lap top computers were purchased for the Utah Highway Patrol to

help expand the Mobile Data Collection System. Other efforts include the development of a strategic plan by the State Traffic Records Coordinating Committee (TRCC), which will streamline the motor vehicle crash information processing systems, and provide timely and reliable data.



Roadway Safety

A Statewide Walking and Bicycling Conference was held to encourage policy makers and officials to plan safe communities for pedestrians and bicyclists. In addition, a training video for crossing guards was developed and sent to 100 enforcement agencies. Last, the Operation Lifesavers program certified seven new presenters and 14,140 people were outreached with railroad safety information.

Peace Officer Standards And Training



Sid Groll, Director

Through the direction of the Council of Peace Officer Standards and Training, our mission is to provide professional standards and training, leadership, and certification for peace officers as we work to protect the rights and privileges of our citizens.

Accomplishments and Updates

- Utah hosted the western states International Association of Directors of Law Enforcement Standards and Training (IADLEST) mini-conference April 4-6, 2001. States attending were California, Colorado, Montana, New Mexico, Nevada, Oregon, Texas, Utah, Washington, and Wyoming.
- Utah Police Corps hosted the bi-annual national Police Corps Conference in Salt Lake City on April 2-4, 2001. (29 states represented, 105 participants, plus several guests)
- POST has donated four employees to the Olympics and two employees to Homeland Security. POST is functioning the best they can without staff in the following positions: Captain/Deputy Director, Lieutenant over In-Service Training, a Basic Training Supervisor, two Training Technicians (Support staff), and their Media Producer.
- Basic Training added four hours (for a total of eight hours) of Cultural Competence training to their F/Y 01-02 curriculum as they continue to update POST's curriculum.
- Eight out of the seventeen POST Council members are newly appointed representing the following positions: A County Commissioner, Chief of 3rd Class City, Exec. Dir. of the Dept. of Corrections, Utah Attorney General, Utah Peace Officer Association, Utah Chiefs of Police Association. The At Large position and Mayor's position has not been filled as of yet.
- EVO purchased two driving simulators and a 45' trailer to deliver decision-based training to officers around the state. The training will simulate driving situations that are too costly and/or dangerous to emulate in real life. POST will begin the simulator training after the Olympics.
- Updated POST's appearance and professionalism by remodeling some offices, new furniture, new uniforms for Basic Training Supervisors, uniforms for support staff, curtains creating a stage environment for graduations and promotions in the Gymnasium, decorated POST with the appearance of the 2002 Winter Olympics, as well as paint and carpet the classrooms and dorms.
- Obtained a dog from Holland to be trained as a Bomb Dog for the Department of Public Safety, which will be instrumental during the Olympics.
- POST implemented a new requirement that all applicants must pass a ten-panel drug test before admittance into the Academy.
- Combine Basic Training and Police Corps training. Change uniforms to be the same, add scenario-based training to Basic Training.
- POST collected over \$9000 for donation to the victims and their families of 9-11.
- POST Administration created a position for Legal Advisor.
- Conducted Command College for 24 law enforcement administrators.

Basic Training

POST Basic Training conducted five sessions during the year 2001. Twenty-eight agencies were represented and 167 officers were trained. POST also has seven satellite academy sites that teach self-sponsored students as follows: Bridgerland Applied Technology Center in Logan, Utah Valley

third year. Police Corps mission is dedication to developing and training new recruits in the most professional and realistic way possible. The promotion of character, integrity, honesty, and the ideals of community oriented policing, is paramount to the organization to serve the citizens of Utah. Police Corps had two sessions graduate in 2001 with a total of 46 officers that were trained.

In-Service Training

During the year 2001, POST In-Service Training offered 155 courses throughout the state. 2169 officers were trained and 3838 instructional hours were accrued.

Using modern technology, In-Service Training is in the process of updating their database of over 9000 officers.

This will be a costly, time-consuming project. However, it is essential and has been needed for a long time.

Investigations

The number of cases POST investigates increases each year. In 2001, Investigations became a bureau within POST, and with legislative approval, POST hired another Investigator to help with the workload. The bureau now consists of one Lieutenant, four

investigators, and one support staff.

In 2001, POST received 96 new cases - 25 are open active cases currently being worked on, 29 are open in-active cases where the subject is not working in law enforcement, and 42 cases have been closed. The 42 cases closed resulted in the following discipline: 13 denied training, 8 suspensions, 17 letters of caution, 2 letters of no action (allegations un-sustained), and 2 permanent revocations.

Olympic Training

POST has been actively involved with the Olympic training of law enforcement officers throughout the state. 102 classes were taught to both sworn and non-sworn personnel. POST staff is responsible for Protocol for dignitaries coming to the Olympic. They are expecting dignitaries from Canada, Greece, Italy, Japan, Korea, etc. At the end of December 2001, POST concluded all POST training to dedicate all their time, attention, and facilities to the 2002 Winter Olympics. In preparation, POST has painted and carpeted their dorms and installed a satellite dish to assist in their Olympic responsibilities. Ten vans have been assigned to POST for the transportation of the dignitaries, and a dispatch center will be set up at POST to coordinate the Protocol efforts



State College in Orem, Salt Lake Community College in Salt Lake City, Weber State University in Ogden, Dixie College in St. George, Uintah Basin Applied Technology Center in Vernal, and College of Eastern Utah in Price. The Department of Corrections also teaches the Correctional Officers at the Fred House Academy in Draper, Utah.

Police Corps Training

The Utah Police Corps is in its

Management Information Services



Roland Squire, Director

Management Information Services staff members are doing an excellent job implementing technology in the Department of Public Safety. A great deal of time has been spent in support of the Olympics with the Utah Olympic Public Safety Command.

MIS also provided technical support to set up the Homeland Security offices with the required computer equipment. The implementation of the new driver license system required a significant amount of additional support from the MIS staff.



to law enforcement agencies throughout the state. It also improves customer service by providing enhanced, timely, cost effective information to Utah's state and local law enforcement agencies throughout the state. This improves officer safety and the safety of Utah's citizens and visitors.

MIS is now completing a project to take full advantage of the FBI's new National Crime Information Center called NCIC 2000. The system had not been significantly updated for over 18 years. The new system has many major enhancements including the ability to handle graphics such as fingerprints and photographs of individuals as well as photos of

scars, marks and tattoos.

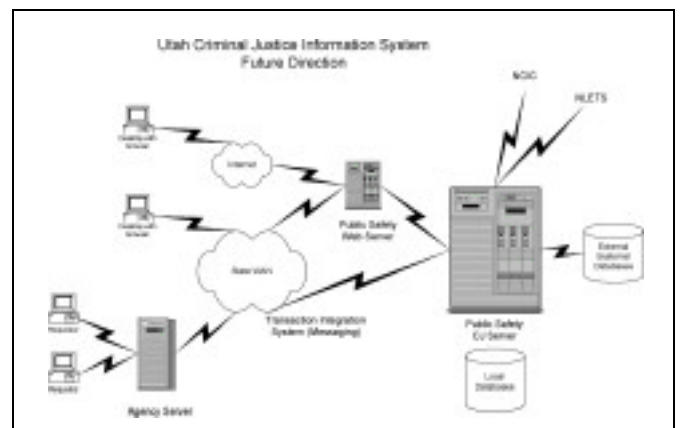
Mission Statement

Management Information Services provides support for the information technology systems and the technology infrastructure for the Department of Public Safety. Support is also given to statewide criminal justice agencies in gaining access to Utah criminal justice information, to the National Law Enforcement Telecommunications System (NLETS) and to the FBI's National Crime Information Center (NCIC).

A Governor's Chief Information Officer (CIO) Award for outstanding technology accomplishment was recently presented to the Utah Department of Public Safety's UCJIS Transaction Integration System Project team. The team includes Mike Sadler, Ryan Yockey, David Miller, Jamiee O'Brien, Jan Robison and Rick Geertsen.

The Utah Criminal Justice Information System (UCJIS) Transaction Integration System provides criminal justice information

The security of the criminal justice information maintained by Public Safety continues to be an extremely important responsibility of MIS and they continue to be diligent in this area.



Utah Safety Council



Robert Parenti, Director

The mission of the Utah Safety Council is to reduce injuries, illness and related incidents by providing resources, services and education, to influence safety, health and environmental policies and practices.

COMMUNITY ACTIVITIES

The Utah Safety Council remains dedicated to making our communities safer. Each year new programs and services are added to help accomplish this goal. During 2001, the Utah Safety Council's community service programs included:

THE BUCKLE UP FOR LOVE PROGRAM

The Buckle Up For Love program was implemented in 1995. The program is designed to reduce the number of injuries and fatalities that occur

due to children riding unrestrained in a motor vehicle.

Those who observe a child not restrained in a child safety seat, or safety belt, are encouraged to call 800-887-KIDS with the license plate number and location of the automobile, approximate age of the child and the date and time of the observation.

During 2001, approximately 1,800 reported individuals received educational materials concerning the importance of using child safety seats and safety belts. Nearly 20,000 brochures and observation cards and 250 posters containing information about the Buckle Up For Love program were distributed to day care centers, doctors, private citizens and law enforcement agencies.

2002 WINTER OLYMPICS ISSUES BREAKFASTS

In cooperation with the Utah Olympic Public Safety Command, the Utah Safety Council conducted two Olympic Issues Breakfasts during 2001. The first activity was held on

April 23, 2001 and the second on November 13, 2001. The purpose of the breakfasts was to inform business and industry representatives on safety and security issues during the 2002 Winter Olympic Games. Topics included what businesses can expect before, during and after the Olympics, traffic expectations during the Olympics and how to insure a safe and enjoyable experience for employees. Each of the breakfasts were attended by over 200 representatives from business and industry from throughout the Wasatch Front.

HEALTH AND SAFETY FAIRS

The Utah Safety Council participated in over 20 health and safety fairs during 2001 in a variety of settings including hospitals, elementary schools and member companies. Information and brochures were handed out to those attending on topics ranging from car seat safety and pedestrian safety to CO poisoning and radon testing and awareness.

THE DEFENSIVE DRIVING COURSE

A total of 11,900 individuals completed Defensive Driving in 2001. Publicly taught at eleven different locations, Defensive Driving is offered statewide. The Four-Hour Defensive Driving Course covers an array of skills from hazardous road conditions to following distances. Upon completion of the course, attendees are eligible to receive a 50-point reduction from their Utah driving record.

Mission Statement

The mission of the Utah Safety Council is to reduce injuries, illness and related incidents by providing resources, services and education, to influence safety, health and environmental policies and practices.

Those attending that are 55 years of age or older, may receive discounts on their automobile insurance premiums.

Many local businesses have also taken advantage of the Defensive Driving Program by either arranging an on-site course, taught by one of the Utah Safety Council's Certified Instructors or by training their own instructor to offer the course to their employees in-house.

Instructor Development Courses are taught twice each year for those interested in becoming certified to teach these nationally recognized courses. On-site and in-house courses include the Four-Hour and Eight-Hour courses along with DDC for the Professional Truck Driver.

MEDIA RELATIONS

The Utah Safety Council is dedicated to informing the public of important safety issues. Press releases are sent monthly to television stations, radio stations and newspapers on subjects such as safety belts, holiday safety, winter driving safety and carbon monoxide awareness. During 2001, over 280 articles were printed in newspapers and numerous interviews were aired on radio and television stations.

VIDEO LIBRARY

The Utah Safety Council's Video Library is one of the largest, most comprehensive safety video

libraries in the United States with over 800 up-to-date videos. Video presentations contained in the library cover a broad spectrum of subjects in traffic safety, home safety, occupational safety and other general safety topics. During 2001, safety videos were viewed nearly 8,500 times by more than 116,000 viewers. Special thanks to the Utah Labor Commission and Utah Highway Safety Office for providing grants to help make the video library such a success.

UTAH CRIMINAL AND TRAFFIC CODE BOOKS

For the third consecutive year, the Utah Safety Council has made available the current edition of the Utah Criminal and Traffic Code Book. The codebook is compiled and printed each year following the legislative session. It is advertised and sold to law enforcement agencies, attorneys, judges, libraries, students and other interested citizens. The Utah Safety Council sold 7,127 books during calendar year 2001.

THE NETWORK OF EMPLOYERS FOR TRAFFIC SAFETY

The Utah Safety Council works with the Network of Employers for Traffic Safety (NETS) in reducing traffic crashes, the primary cause of lost work time and employee fatalities. NETS helps Utah businesses reduce the costs

associated with motor vehicle crashes through the implementation of effective traffic safety programs.

By helping employers implement well-developed policies, dynamic workplace programs, and compelling community activities relating to traffic safety, Utah NETS enhances the quality of life in local business organizations.

Supported by 160 local employers, the Utah Network of Employers for Traffic Safety is continually striving to reduce the number of traffic crashes involving Utah workers and their families by helping employers design and implement traffic safety programs.

Fire Marshall



Gary Wise, Fire Marshall

Gary Wise was sworn in as the sixth State Fire Marshal in December of 1996. Gary has served 34 years in the fire service, which includes 10 years with the Anaheim, Ca. Fire Dept. and 19 years with the Orem City Fire Department, serving the last 6 years as chief. Gary has a strong commitment to the fire service and a deep passion for service to the citizens of the State. He has been instrumental in the implementation of several fire safety programs, especially with the Life Safety Trailers and in receiving a grant to implement the "Risk Watch" program in schools throughout the State.

FIRE/ARSON

Under State Law, the local Fire Chief shall determine the cause

and origin of every fire. Often, the highly technical level of expertise needed to investigate fires is not found at a local level. The fire investigation section from the Fire Marshal's Office is available to assist local fire departments and law enforcement agencies throughout the state in determining the cause and origins of fires. In addition to conducting over 100 fire investigations each year, they also conduct training and testify as expert witnesses in court.

FIRE PREVENTION

In the effort to reduce the incidents of loss of life and property damage from fires, the six-member Fire

Prevention bureau is responsible for performing plan reviews for new construction and fire code enforcement in over 9,000 public and private buildings. Each project also requires 2 to 4 inspections dur-

ing construction. The prevention specialists will assist local jurisdictions with technical advice or inspections when requested. The bureau also supervises and directs: 1) Campus Fire Marshals who are deputized employees of colleges and universities; 2) Life Safety Surveyors from the State Department of Health who evaluate fire safety within hospitals and nursing homes; 3) School District Fire Marshal Program to help with fire safety in local schools.

In 2001, a second remote office was opened in southern Utah. With remote offices in Ogden and St. George, the bureau is able to more efficiently serve these regions.

PUBLIC EDUCATION

The State Fire Marshal is very committed to providing the fire service with tools to educate the citizens to reduce injury or death from preventable accidents. This is provided through several programs. The life safety trailers are taken directly to the communities and the local fire department can provide hands on experience to the participants. In 2001 the trailers were used a combined 110 times throughout the State. "Risk Watch" is a injury prevention program taught in the schools.

The Fire Marshal's Office received an NFPA Champion Grant, which was awarded to begin programs in 5 new school districts during each of the next three years beginning in 2000.

Mission Statement

The mission of the State Fire Marshal's Office is to identify, develop and promote ways and means of protecting life and property from fire-related perils through direct action and coordination of the Utah Fire Service.

A fire education specialist works out of the State Fire Marshal's Office providing current fire prevention information specific to each particular type of fire season to the various types of media. He also coordinates the use of the life safety trailers, fire prevention week information and assists local fire departments with public education needs.

UTAH FIRE INCIDENT REPORTING SYSTEM

The Utah Fire Incident Reporting System (UFIRS) is a uniform method of collecting fire data and is based on the U.S. Fire Administration's (USFA) National Fire Incident Reporting System (NFIRS) 5.0. The Fire Reporting System is a cooperative effort of local fire agencies, state agencies, the Federal Emergency Management Agency, and the U.S. Fire Administration. It is coordinated by the Utah State Fire Marshal's Office in Murray. Through UFIRS, Utah is able to provide a picture of fire activity within the state. Fire problems are identified as are statewide fire losses, dollar loss, loss of lives, fire service and civilian injuries, and hazardous materials incidents. UFIRS has proven to be an essential tool to identify and define the state's fire problems and to pinpoint those fire trends or events that pose a threat to the public safety and property loss of its citizens. Overall in Utah, based on informa-

tion provided by the participating fire departments, over 43,000 incidents are reported each year. These reports show Utah averages more than 7,000 fires and \$40,000,000 in property losses annually. Individual Agency statistics are made available each year after participating agency's have submitted their year-end data. These totals are included as part of the State Fire Marshal's Office annual report.

In cooperation with the Fire Prevention Board and the Fire Academy, technology grants have been awarded to local fire departments to obtain computers to facilitate reporting and maintain department records. The Fire Marshal's Office developed the specifications for Utah's program and is coordinating its implementation.

Of special interest for 2001, the State of Utah experienced five fire related deaths during the year. This was the lowest total during the past 30 years. This reduction in fire deaths

can for a large part attributed to the fire prevention efforts on the state and local levels.

LICENSING/CERTIFICATION/INSPECTIONS

To ensure the public of quality and safety in the service and product industry, the Licensing and Certification bureau was established.

Three industries (liquefied petrole-

um gas, fire extinguisher, and fire suppression hood system vendors) are licensed and their employees are certified through the State Fire Marshal's Office by two deputy fire marshals. They travel throughout the state to annually inspect facilities, follow-up on complaints, conduct investigations and establish quality control procedures. In addition, firework displayers, wholesalers, Importers, and special effects technicians are licensed as well.

UTAH FIRE AND RESCUE ACADEMY

The Fire Academy, located at Utah Valley State College, provides firefighter training statewide with the most current techniques in fire suppression and rescue.

The academy is provided under a contract administered by the State Fire Marshal's Office. The academy offers a paramedic program to go along with the bachelor's degree, associate's degree and certification programs in fire science.

LIQUEFIED PETROLEUM GAS BOARD

The LPG Board adopts minimum rules to provide regulation to those who distribute, transfer, dispense or install LP Gas and/or its appliances in the State of Utah. The rules established by the Board, including licensing, certification, inspections and enforcement are administered through the State Fire Marshal's Office.



FIRE PREVENTION BOARD

State law includes a "Fire Prevention and Fireworks Act" which includes the creation of the Utah Fire Prevention Board. The Board is responsible for making rules that provide for minimum standards for the prevention of fire and for the protection of life and property against fire and panic in any publicly owned building, public or private schools, higher educational facilities, hospitals and other health care facilities, institutional type facilities and places of assembly. The board also establishes requirements for fireworks and the adoption of specific editions of fire standards and codes to be used in the State of Utah.

In November of 2001, the Board adopted the 2002 edition of the International Fire Code as well as substantial changes to the Fire Prevention Code to take effect in January of 2002.

The Board is appointed by the Governor and includes members from the following groups: a city or county official, licensed architect,

licensed engineer, member of the State Firemen's Association, the State Forester, the State Labor Commissioner, State Fire Chief's Association, member State Fire Marshal's Association, a building inspector and a citizen appointed at large. The Fire Marshal's Office provides staff support to the Board.

LOCAL FIRE DEPARTMENT ASSISTANCE

To provide a valuable resource to local fire departments, the State Fire Marshal participates with 22 Fire Chief Organizations in the State. Through this association he is able to assess the needs of the fire service, disseminate current information, be a resource and provide any assistance they may request. With this close relationship at the local level, The State Fire Marshal's Office is able to respond quickly to requests for assistance.



GROWTH IMPACT

As the State experiences increased growth, it will require more schools, state buildings, hospitals, places of assemblies, and other buildings that fall under the jurisdiction of the State Fire Marshal's Office. The 2002 Olympics required significant preparation and planning as our office is

the lead agency for fire suppression issues at the Soldier Hollow venue. This was in addition to fire prevention issues associated with buildings and venues.

Both of these impacts and natural growth are adding increased workloads to the members of the State Fire Marshal's Office who already are carrying a full agenda of duties. The State Fire Marshal's Office is committed to keep pace with these additional responsibilities.

Driver License Division



Judy Hamaker Mann, Director

The Driver License Division operates 24 offices throughout the state and processes approximately 411,000 driver license/identification applications and 22,000 hearings per year. Some offices are full time, full service, while other offices are part-time or travel offices, based upon population and customers. The division implemented two new landmark programs during 2001 that changed the way Driver License Division does business both for the public and employees.

The new digitized driver license program rolled out in September. During the two-month roll out, each of the 24 offices around the state had new equipment installed to handle the new digitized process. The roll out included hooking up and installing the new equipment, but also training employees in the new process. In conjunction with Polaroid, who is the contractor, all the demographic information is entered in computers in Utah at the driver license field offices and sent electronically to the manufacture site in Minnesota.

Utah Driver License Division had been an "instant issue" since 1978. With the new digitized process, customers receive a temporary driver license with picture, physical description and fees paid. The

temporary license is good for six months. Within two weeks, the driver receives his license from Minnesota.

The new digitized license has two pictures on the face of the document, a large, clear digital photo and a smaller "shadow" photo. The license also has the endorsements printed on the back, along with a 2D bar code that can be read with the appropriate bar code reader. Also on the front of the license are indicators if the person is under 21 years of age or under 19 years of age. This feature will allow law enforcement and retail establishments to quickly identify persons in age-restricted groups.

With the installation of the new digitized license technology throughout all field offices, Internet and e-mail access is available to all Driver License Division employees throughout the state. The ability to communicate with all 350+ employees in a matter of minutes is extremely beneficial for communication.

Also new during 2001 was the implementation of the driver license renewal by Internet service. Drivers who are eligible to renew by mail can access the Internet and renew their license. The renewal by Internet joins other driver license services available on the Internet such as changing addresses, requesting a hearing, viewing copies of the Driver License handbook, and the viewing of medical guidelines. For those drivers who do renew over the Internet, they are still able to register to vote, donate to the prevention of

blindness and register with selective service, just as they would be able to do if they went in to a field office. In the first 3 months of renewal by Internet, 1,705 address changes were completed and 1,781 renewal by Internet transactions were completed. Better than 3,400 customers were able to complete their business without coming in to an office.

A major remodeling of the Central Office, 3rd floor, Rampton Complex was started during 2001. The remodel included cutting new windows into "the wall" to provide more sunlight to employees, moving the lunch room to an outside window for access to sunlight, a new modern filing system to handle the boxes and boxes of documents, new Herman Miller furniture that was shorter in height, new, fresh colors and occasional glass panels to allow more sunlight into the work areas, was included. In conjunction with the new digitized driver license system PC's were included for all employees and the elimination of "dummy" terminals.

In December, a new Department of Public Safety Building was started in Cedar City. The new building will be the first attempt by the department to co-locate all DPS divisions in one building in select cities around the state. The new building will be located on the north end of Cedar City in the Fiddler's Canyon area. Anticipated occupancy date is April 1, 2002.

LOOKING TO THE FUTURE:

- Optical imaging disk system that will allow for the archiving of and quick access to the 2 million plus documents that Driver License Division handles per year. All crash reports, all citations, all letters about points, hearings, financial responsibility, etc that are written or sent about a driver license need to be archived and retrieved quickly.
- Computer generated letters that can be stored directly to disk, eliminating the need to film and scan copies as well as the filing of those documents.
- Interactive driver license renewal utilizing a telephone.

Mission Statement

The mission of the Driver License Division is to raise the standard of excellence of Utah drivers by providing service in the form of education, information, screening, testing and licensing.

Utah Division of Comprehensive Emergency Management



Lt. Col. Scott Behunin, Director

The events of the past year are difficult to put into words. We received a wake-up call in many aspects of our lives. Professionally, we have cause to review what we have done in the past and improve plans for the future. Emergency management's role in the community has taken on a new significance and will not be the same.

Utah Homeland Security Task Force

The Homeland Security Task Force (HLS) consists of 19 individuals from 6 different departments. HLS has 7 investigators, 7 intelligence analysts, 3 administrators and 2 support staff. In less than three months, the investigations section of HLS has opened and investigated 92 cases. Homeland Security has established a 24-hour hotline for law enforcement agencies statewide. We have worked to establish contacts with public safety agencies, private companies and Local Emergency Planning Committees around the state. These contacts allow quick distribution of pertinent information for HLS and create an information sharing coalition. HLS successfully conducted Operation Safe Travel (OST), which involved 12 different agencies

and over 150 participants. 50 suspects were detained. We have created a strategic plan that has been recognized nationally and requested by several other task forces in the nation, including the national office under the direction of Governor Tom Ridge. Currently, many critical infrastructure areas are being examined including: small public airports, high hazard dams, chemical stockpile, agriculture and transportation-shed security.

CEM Training and Exercise

What a year for Training! In preparation for the Olympics, after August CEM taught requested courses. Over all, 258 classes were conducted with an attendance of 16,182—these include emergency management courses, emergency preparedness training to community groups/schools, and special classes for the deaf. There was major interest in Incident Command System courses with 21 ICS-related courses being taught. The Utah Olympic Public Safety Command requested a series of courses be developed and presented to first responders ranging in topics from Mass Fatalities to Dealing With the Media. CEM scored a coup with the Emergency Management Institute that brought the Advanced Public Information Officer Course to Utah. This gave PIOs in the State special training to help prepare for the Olympics. Seventeen courses were presented to jurisdictions outside the Wasatch front as part of our commitment to take emergency management training anytime, anywhere in the State. This emphasis will continue next year as the Training Section regroups after the Olympics.

Chemical Stockpile Emergency Preparedness Program

A milestone was passed in 2001 when the last batch of GB (Sarin) "Weteye" bombs was destroyed on Christmas morning at the Tooele Chemical Agent Disposal Facility. Also, the destruction of the GB portion of the stockpile has been essentially completed. The GB agent stored at Deseret Chemical depot posed the highest risk to the population and environment of Tooele, Salt Lake

and Utah counties. The GB campaign should be completed in January of 2002. CSEPP funding, totaling \$5,187,748 was passed through to Tooele County, Utah County, Salt Lake County, Utah National Guard and Dept. of Health.

Center for Domestic Preparedness

The State of Utah was the first state in the nation to complete its State-wide Three-Year Domestic Preparedness Strategy and receive its full allocation of \$ 2.021 Million from the U.S. department of Justice for the purchase of WMD Terrorism response equipment. The grant money was distributed to 12 Olympic Venue jurisdictions, 22 Local Emergency Planning Committees and three state agencies for the purchase of basic defensive equipment for WMD incidents in the four following categories: personal protective equipment, decontamination, detection and communications.

Excess/Surplus Property Distribution Program for State and Local Law Enforcement

There are two programs available to law enforcement agencies. Both are administered through the Law Enforcement Support Office (LESO) in Fort Belvoir, Virginia, and coordinated in Utah through CEM. The 1033 Program allows law enforcement agencies to acquire excess Department of Defense property suitable for use in law enforcement for anti-drug and anti-terrorist tasks. The 1122 Program allows the law enforcement agencies to buy, at GSA Schedule prices new equipment for use in the war against drugs and terrorists.

In 2001, \$33,696.44 of excess property has been transferred to local law enforcement. Additionally, one agency, the Davis County Sheriff's Office has saved \$15,118.00 through the 1122 program on the purchase of a new Mobile Command Vehicle. In process is an additional \$263,353.00 of property pending paperwork approval.

Floodplain Management

Regional training for local officials on the regulations of the National Flood Insurance Program was presented in Hurricane, Utah in 2001. Twenty communities were visited to ensure compliance with the NFIP. Three communities completed flood hazard plans identifying flood risks and mitigation measures. Paragonah became a Cooperative Technical Partner with FEMA to better define their flood hazards.

Nature Safe Utah Program

Nature-Safe Utah is a program that brings State and Federal mitigation programs (disaster resistance/prevention) to the assistance of local governments. Many governmental agencies are involved but the program emphasizes private-sector partnerships. NSU coordinates many programs under one "umbrella". Participating communities develop a local hazard mitigation plan that can be summarized within the State Hazard Mitigation Plan. They also participate in statewide communication on these topics. The Nature-Safe program dovetails with the Federal Pre-Disaster Mitigation Program. NSU communities can choose to apply for that program. Communities can be selected if they request assistance from the Utah Interagency Technical Team during an emergency, or if they wish to reduce their risk from natural hazards.

Earthquake Preparedness

The Earthquake Preparedness Program (EPP) partnered with local and state agencies to declare April 2001 as "Earthquake and Disaster Preparedness Month". Workshops were held and covered such subjects as the seismic risks and mitigation and business restoration. Activities culminated with a statewide earthquake drill in schools and preparedness fairs in Salt Lake and Weber Counties.

The Utah Seismic Safety Commission and CEM assisted local emergency managers with preparedness activities. The EPP conducted a workshop for evaluation of building damage after an earthquake. Every local building official received an invitation to the workshop along with a brochure on parapets and post-earthquake placarding.

Olympic Preparations

CEM has four full-time employees assigned to the Utah Olympic Public Safety Command (UOPSC): a planner, a trainer, and two public information officers. The leadership for the Infrastructure Protection Subcommittee and the Emergency Management Subcommittee has been provided by CEM.

The division has partnered with the Department Of Justice to provide a series of functional tabletop exercises Olympic theater wide. Representatives of CEM have met with Wyoming, Nevada, Idaho, and Southern Utah emergency managers, first responders and elected officials to share an Olympic Overview and to provide information on the Olympic impact for their communities. More than 400 individuals participated in these conferences.

CEM has developed a very robust plan for consequence management during the Olympics with the assistance and cooperation of the Federal Emergency Management Agency.

Operations & Liaison

CEM County Liaison Officers conducted multiple visits to each of the 29 counties. Liaisons attended Local Emergency Planning Committee (LEPC) and Olympic planning meetings to provide guidance and assistance. Seminars were presented to many Utah communities in preparation for the 2002 Winter Games. No major disasters occurred during calendar year 2001, however, Daggett County required assistance with severe drought conditions and all other counties were assisted under a declared fire emergency.

HAZMAT Team Responses

The Hazmat team responded to 126 incidents last year, with more than 60 percent of these being hydrocarbon fuels spills, typically from routine traffic accidents involving the breach of commercial vehicle fuel tanks. The team was also called to assist the state tactical team at 12 clandestine drug labs to provide decon, site safety, emergency rescue, and technical support.

Significant effort was spent in planning, training, and coordination with the numerous local, state and federal agencies in preparation for the Olympic Games. Many of these preparation involved acquisition of team equipment.

The team received a significant allocation of funds from the DOJ WMD grant to upgrade existing emergency response equipment, and obtain other badly needed equipment. The highlight was the Multi-Rae multi-gas monitors for each team technician, as well as a portable Gas Chromatograph / Mass Spectrometer.

The team also received a second piece of high-tech equipment known as a Fourier Transfer / Infra-red Spectrometer. This device, along with the GC/MS, mentioned above, moves the Hazmat team into state-of-the-art detection, and monitoring capabilities.

A grant was approved, and the selection process begun to create a new DPS Bomb Squad. This new program will help to fill the gaps in rural Utah where such resources are not currently available.

The Hazmat team also provided significant assistance to the office of Homeland Security in response to the wave Anthrax scares that occurred over a three-week period of time.

Hazardous Materials Section

In 2001, CEM created the Hazardous Materials Bureau. The UHP Hazmat Response Program was integrated with the CEM Hazmat planning program and the Hazardous Materials Institute. This has served to streamline many activities that these three programs were jointly involved in.

PLANNING

- Assisted the State Emergency Response Commission with staff support for monthly meetings.
- Assisted the Local Emergency Planning Committees with information dissemination and grant applications.
- Coordinated HMEP and EPA Grants
- Assisted with DOJ WMD Grant and assessments in each LEPC jurisdiction.
- Filled significant role in Homeland Security through information dissemination of information and the integration of homeland the LEPCs.

TRAINING - HAZ - ARDOUS MATERIALS INSTITUTE

- Conducted 75 Hazmat training classes for 1103 students
- Sponsored the Intermountain hazardous Materials Conference in Richfield. Had 143 participants, and 13 vendors participate.
- Sponsored a Workshop for WMD Equipment grants recipients for the selecting proper equipment.

Coordinated Utah attendees to Department of Justice training courses including: COBRA, WMD training for first responders, hazmat technicians, and Incident Commanders, to include training in a live chemical nerve agent environment., New Mexico Tech, Post Blast investigation school, WMD Tactical Operations course for local and state SWAT Team members.

Internal Affairs



Lt. Fred Baird, Director

Other Significant Changes

The expanded role of the section also included adding two more investigators to the staff and remodeling the office space to accommodate the section's needs. The policies and procedures for the section was updated and clarified to meet the new direction the section has taken. The Internal Affairs case tracking system was also updated to include the identification of false complaints filed against departmental employees and a new Public Comment form was introduced to record and document allegations. A new and improved report writing system was also implemented into the section which has added to the professionalism and competency of the Internal Affairs staff.

Statistical Report for the DPS Internal Affairs Section in the year 2001

Category I Investigations:	29
Dispositions:	
Exonerated	5
Unfounded	3
Not Sustained	3
Sustained	12
Other	6
Category II Investigations:	76
Dispositions:	
Exonerated	17
Unfounded	35
Not Sustained	11
Sustained	11
Other	2
Confirmed False Complaints:	2
Background Requests/Investigations:	323
Employee Recognitions:	495
	(May through December)
Polygraph Examinations:	218

New Direction

The year 2001 has brought several significant changes to the Utah Department of Public Safety Internal Affairs section. The section's responsibility and scope of investigations has been expanded to include assisting other agencies with internal and external requests involving public corruption investigations, internal affairs issues, criminal cases involving law enforcement officers and working together with other investigators within the department to accommodate the requests of any agency in the State that needs help with an investigation. When two deer hunters were recently killed near Flaming Gorge, Utah, members of the Internal Affairs section and SIB formed a team of investigators to respond to the area at the request of the Daggett County District Attorney's Office and Daggett County Sheriff's Office. The team interviewed witnesses and obtained evidence which placed the suspects at the scene of the crime and provided valuable assistance for the filing of criminal charges against the suspects.

A new employee recognition program was also introduced to the department by the Internal Affairs section which records and documents the many great deeds of our employees and focuses on the positive accomplishments of our department.

Mission Statement

The mission of the Internal Affairs Unit is to preserve the integrity of the Department of Public Safety by providing uniform and objective examinations of complaints against department employees. The unit promotes compliance with all laws and regulations while ensuring fair and impartial treatment during investigations. The Internal Affairs Unit will guard employees from unfounded allegations.

Internal Affairs Service

Internal Affairs protects the Utah Department of Public Safety from civil or criminal liability resulting from actions of the department's employees through professional and competent investigations involving employee misconduct incidents and thorough background investigations for potential members of the department. Evidence obtained during the course of an investigation may also serve to change policies, suggest additional training needs, support corrective action imposed upon an employee for their conduct and vindicate an employee from malicious or frivolous allegations. The Internal Affairs section is committed to preserving the integrity of the Utah Department of Public Safety, ensuring that every employee is treated fairly during the course of an investigation and protecting all employees from unjust criticism or false allegations of misconduct.

Administrative Law Judge



J. Francis Valerga

Providing for the safety of Utah's citizens by enforcing traffic laws on the state's highways is perhaps the most visible and well publicized way in which the department of public safety protects the public. A less publicized, though equally important way in which the department protects the public, is through its extensive powers of regulatory oversight. For example, the department is involved in regulating drivers, peace officers, dispatchers, vehicle safety inspection stations and safety inspection workers, private investigators, concealed firearm permit holders, bail enforcement agents, and various fire related industries. The successful administration of such a wide range of regulatory oversight involves the careful application and understanding of administrative law and the department's administrative powers. The department's administrative powers can be divided into two broad areas — "legislative" powers and "quasi-judicial" powers.

Legislative Powers

The laws enacted by the legislature establish the regulatory oversight powers in the department. Those laws are codified in Title 53 of the Utah Code Annotated. However, the statutes do not spell out in detail how the department carries out its regulatory oversight responsibilities. For example, Title 53, Chapter 6 provides that POST, a division within the department, oversees the licensing, training, and decertification of peace officers. However, the statutes do not specifically tell POST how it will accomplish that mission. Therefore, POST has adopted certain methods and procedures that spell out how it will carry out those responsibilities. Those methods and procedures are published in written form and are called "administrative rules." Those rules tell the public how POST regulates peace officers. The process of writing rules is how POST exercises its legislative powers. Similarly, other divisions in the department exercise their legislative powers by writing rules telling the public how they regulate dispatchers, vehicle inspection stations, bail enforcement agents, etc.

In exercising its legislative powers through rulemaking, the department prides itself in inviting the public's participation. For example, before the Utah Highway Patrol adopts rules regulating vehicle inspection stations, the UHP will invite the public's written comments and participation by sending out and publishing copies of its proposed vehicle safety inspection rules. Similarly, before the Bureau of Criminal Investigation adopts rules regulating concealed firearm permit holders, BCI will invite the public's written comments and participation by sending out and publishing copies of its proposed concealed firearm permit rules. Occasionally, the department will hold public hearings on its proposed rules in

addition to soliciting public comment on them. The department believes that the public interest is best served by inviting the public to participate in its rule-making process.

Quasi-Judicial Powers

In addition to exercising its legislative powers through the promulgation of administrative rules, the department holds administrative hearings and makes findings of fact and conclusions of law, which affect the rights of individuals. For example, the Driver License Division (a division within the department) will hold a hearing before it suspends or revokes an individual's driver license, and the Bureau of Criminal Identification will hold a hearing before it suspends or revokes an individual's bail enforcement license. The process of issuing decisions in administrative hearings is how the department exercises its quasi-judicial powers.

An administrative hearing in Utah can be held as a "formal adjudicative proceeding" or as an "informal adjudicative proceeding." With the exception of the hearings conducted by POST, the hearings conducted by the divisions throughout the department are conducted as informal adjudicative proceedings. The hearings are "user friendly" in that the parties do not have to be represented by attorneys, strict rules of procedure and evidence do not apply, and decisions are rendered expeditiously.



J. Francis Valerga, the department's administrative law judge, oversees the department's efforts in exercising its legislative and quasi-judicial powers. He and the individuals with whom he works in each division, are committed to keeping the public involved in the rule making process, and keeping the administrative hearings fair and user friendly.

Aero Bureau



Captain Steve Rugg

The Aero Bureau will support the Department of Public Safety and law enforcement agencies statewide to enable them to better perform their public safety missions.

The Year 2001

The year 2001 was a time of rapid transition for the Aero Bureau and was highlighted by increased mission support around the state. This increase was fueled in part by the moderniza-

tion of the bureau's aircraft fleet.

In May, DPS acquired two Eurocopter AS350 B2 Astars helicopters, completely equipped for the law enforcement role. They replaced the less capable Bell OH-58 Kiowas that had federally mandated mission restrictions. The Astars are more powerful, have better equipment and have no mission restrictions on them. They are able to operate safely anywhere in the state performing a wide range of mission support. The Astars were put into operational use almost immediately and soon proved their worth. Overall in 2001, the helicopters played a critical role in the rescue or recovery of 16 lost individuals and the apprehension of 8 felons.

In 2001, the twin engine Beech Baron went through a major refurbishment, completely replacing the interior, replacing old and worn components, and adding new radios and navigation equipment. The Cessna Skylane also was fitted out with the VHF and 800 MHz police radios, further enhancing its mission support capabilities. With these improvements to the fleet, the Aero Bureau has seen a 26% increase in mission support for 2001. With a modernized aircraft fleet, the Aero Bureau will continue to provide the best aviation support possible.

The year 2001 was also one of intense planning and support for the Utah Olympic Security Command aviation mission. Numerous missions were flown for federal, state, and local law enforcement agencies as they prepared for the 2002 Olympics. The Aero Bureau will play an important role with all its personnel and aircraft during the



Olympics. With such equipment as night vision goggles, forward looking infrared (FLIR), and microwave down link capability, the bureau will be able to provide critical mission support 24 hours a day

Bureau Objectives for 2002:

- Provide safe and professional aviation support to the Department of Public Safety and other law enforcement agencies in the state.
- Be a force multiplier in law enforcement and search and rescue operations.
- Be technically and tactically proficient in the employment of aircraft and equipment.
- Make steady improvements in aircraft and equipment modernization.

Aero Bureau Services:

- FLIR and Nightsun support to law enforcement
- Search and rescue
- Criminal investigations support
- Surveillance
- Emergency agency support
- Aerial photos
- Traffic enforcement
- Fugitive search
- Marijuana eradication
- Prisoner extradition
- Search dog transport
- Remote area access
- HAZMAT support
- Rapid transport of technicians to crime scenes
- Executive Transport



Utah Olympic Public Safety Command



Dave Tubbs, Director

By statute, Commissioner Robert L. Flowers is the chair of the Utah Olympic Public Safety Command (UOPSC). UOPSC is the unified command created to provide public safety services for the 2002 Winter Olympic Games. With the Winter Olympic Games fast approaching, Olympic security preparations transitioned from planning phase to operations during 2001.

The Department of Public Safety has played a major role in this process. Missions assigned to the department include traffic/in transit, coordinating of Olympic Village security and public information. The department also plays a support role in mission such as dignitary protection, crowd

management, and intelligence gathering.

Although, Olympic security planning efforts have been ongoing now for several years, the horrific events of September 11 strengthened our resolve to do all that is necessary to make the Games safe. Minor changes include using Utah National Guard personnel to supplement public safety efforts. Congress also appropriated additional funds to enhance security across the Olympic theater. In addition, UOPSC recommended increasing air space restrictions to prevent a similar event from occurring in Salt Lake during the Games.

The build out for the Olympic Coordination Center was completed this past year. The OCC will be the central coordination point for public safety resources and information during the Games. More than 50 local, state and federal agencies involved in Olympic security will be represented at the OCC. The center will be staffed 24-hours a day, seven days a week from late January through the Games.

This year, the command's training arm completed 18 Olympic 101 courses with more than 2000 public safety personnel participating. Tabletop exercises gave the different disciplines involved an opportunity to discuss how plans would apply to

actual scenarios. Two field-training exercises allowed personnel to practice actual response to various events. The command also traveled to the Emergency Management Institute in Emmitsburg, Maryland for a weeklong course on planning integration.

Media attention increased immediately following September 11 and continues in the weeks leading up to the Games. The public information team received hundreds of phone calls from media outlets all over the world. UOPSC partnered with the Utah Public Safety Public Information Officer Association to create a Joint Information Center. Housed in the basement of the State Capitol building, the JIC coordinates release of public information. It is also a one-stop location for the public and the media to obtain answers to their questions about public safety, transportation, public health and other government services involved in the Games.

UOPSC QUICK FACTS:

- 20 agencies on the command
- More than 50 agencies involved in Olympic Security Planning
- 11,000 local, state and federal public safety personnel protecting 10 competition venues and many other venues
- More than \$35 million in the UOPSC budget
- More than 25 full time DPS employees assigned to the command during 2001

Utah Communications Agency Network (UCAN)



Steve Proctor , Director

The Utah Communications Agency Network (UCAN) has been a partner and integral part of the Department of Public Safety since 1997. For two years during the mid-1990s, an intergovernmental task force studied the best solutions for enhancing Utah's public safety communications services. As a result of their recommendations, the 1997 Legislature established UCAN to develop, integrate and maintain an 800 MHz public safety communications system for use by governmental agencies.



Today, UCAN is providing communications services to 73 state, local and federal governmental agencies. The UCAN system covers eight counties and connects 16 regional emergency 9-1-1 dispatch facilities on a common network that allows intercommunications between dispatch centers and individual radio users. The system is especially designed for enhanced coverage for portable handheld radios. To date, there are over 9,200 individual radio users utilizing this network for their communications needs on a 24-hour basis.

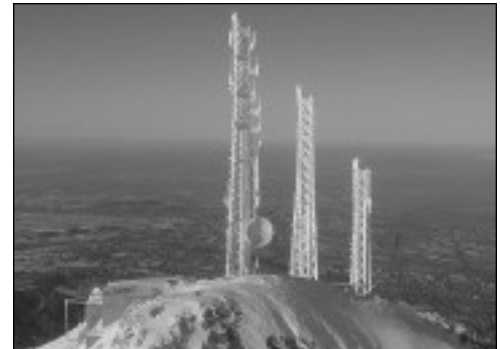
The system communicates through 300 repeaters located on 44 different remote transmitter sites, geographically located to provide coverage in Utah's challenging terrain. During a recent winter storm period, the system handled close to 200,000 radio calls. This means in a 24-hour period, the system averaged 8,300 calls per hour.

During the last year, UCAN has concentrated on completing the construction of this network. This caps a three-year construction process, which added one or more sites per month for 36 months. As agencies have purchased radios, they have been programmed to operate on the system. Dispatch centers have also undergone a huge change in console equipment. This effort has resulted in a system that provides public safety communications for police, fire, emergency medical, transportation, corrections, natural resources, public works and other governmental users.

All users have input into the management of the system because there is a board which sets direction and policy for system development and use. The board includes an executive committee with five members appointed by the governor, and 10 members voted on by the participating agencies. This board meets monthly to set direction and policies for UCAN. We continue to strive to better the system,

the talk groups, our interface with dispatch centers, and the users we serve.

In addition to completing the UCAN system, we entered into an agreement with the Salt Lake Organizing Committee (SLOC) to provide their communications system for the 2002 Winter Olympic and Paralympic Games. This involved an intensive 18-month effort to complete their infrastructure as well as order, program, distribute, and install



mobile equipment necessary to provide communications for such a large scale international athletic event.

Again Utah's diverse geography played a significant part in the development of the system. In order to design a system to meet the needs, it required an additional 12 sites and facilities located in various venues along the Wasatch Front. It also required adding radio infrastructure to nine existing UCAN sites. The resulting system will support 6,600 portable radio users who will manage Games time events. Communications will be possible on a venue-wide and a theater-wide basis.

After the Games are over, the equipment will remain in Utah and will be redeployed to expand the UCAN network to meet growing needs of our users. By May 1, 2002, all equipment will be recovered and ready to be installed at other locations. Options will be presented to the UCAN members and future users before redeploying this equipment.

In times of disaster, the public looks to officials of government for leadership to mitigate problems, provide service, and assist the injured. With the construction of this system and our future expansion opportunities, Utah has a great start in meeting our public safety communications needs well into the future. Public safety personnel have the tools necessary to talk to one another and provide interagency responses to such events.

Public Information Office



Sergeant Doug McCreve

The Public information office communicates the interests and the activities of the Department of Public safety. Most people in our community have little or no direct contact with law enforcement. A lot of what our citizens see and perceive is based on what they see and hear through the media. The PIO plays a vital roll in making sure the public is informed through television, radio, print and the Internet. Our commitment is to provide timely and accurate information to those who need it and continue to do it in a professional manner.

2001 was a very busy year for our PIO group. There were many changes and accomplishments from each division within our organization. As you read through the report you will see many major accomplishments, which were stories, covered through the media. We continue to enjoy a very good relationship and partnership with the media. Each day the PIO works closely with each media outlet to insure the citizens of our state get the information available about our Department and

share our accomplishments and achievements.

As Utah prepares to host the winter Olympic games in February of 2002, the Department of Public Safety has been preparing to host the world. Hosting the Olympic Games is an incredible responsibility. Much of what the world sees will be shown and discussed through the mass media. This past year has been an especially busy time for the PIO's preparing to accommodate thousands of media coving the 2002 Olympic winter games. Much preparation has been taking place to make sure we are prepared for the thousands of people who will visit Utah and the millions who will watch the games on television. The Department of Public Safety has three PIO's assigned to the Utah Olympic Public Safety Command (UOPSC). Tammy Palmer, Paula Ernstrom and Melissa

Palmer. Tammy and Paula have been primarily responsible to deal directly with media related activities for the Olympics. Tammy has helped coordinate hundreds of interviews for Commissioner Flowers and others who work for UOPSC. Paula has been named as the Joint Information Center (JIC) Coordinator and has been working very hard to put together a media information center for the world media to be able to get accurate and timely information. Melissa has been a helpful addition to our team and has been helping coordinate day-to-day activities at UOPSC and the JIC as request's for information continues to filter in.

The Comprehensive Emergency Management division of DPS also has two PIO's as well. Chris Kramer and Byron Spratt. Chris and Byron work closely each day with our office of CEM

to provide information and training on many different aspects of emergency preparedness. CEM Public Information was exceptionally busy in 2001 in preparing for the 2002 Olympic Winter Games, responding to public and media questions about emergency management and developing and disseminating vital information on disaster preparedness, chemical stockpile issues, and new information on homeland security. CEM Public Information created and distributed many publications including a monthly newsletter and a new brochure showing citizens how to prepare themselves and their families to deal with a potential terrorist threat. More than 20,000 information packets and brochures were distributed by request in the last quarter of 2001. CEM Public Information also coordinated and presented seven public information / media relations courses for first responders and public officials including the Federal



Emergency Management Agency's Advanced Public Information Officer course, which was presented off-campus and in the field for the first time in the courses history.

Together we work closely with many different people and different agencies to ensure good communication is provided for our citizens. Along with our commitment to serve the different communities in our state, we also work to enhance the professional lives of our employees within by providing information about what each division is accomplishing.